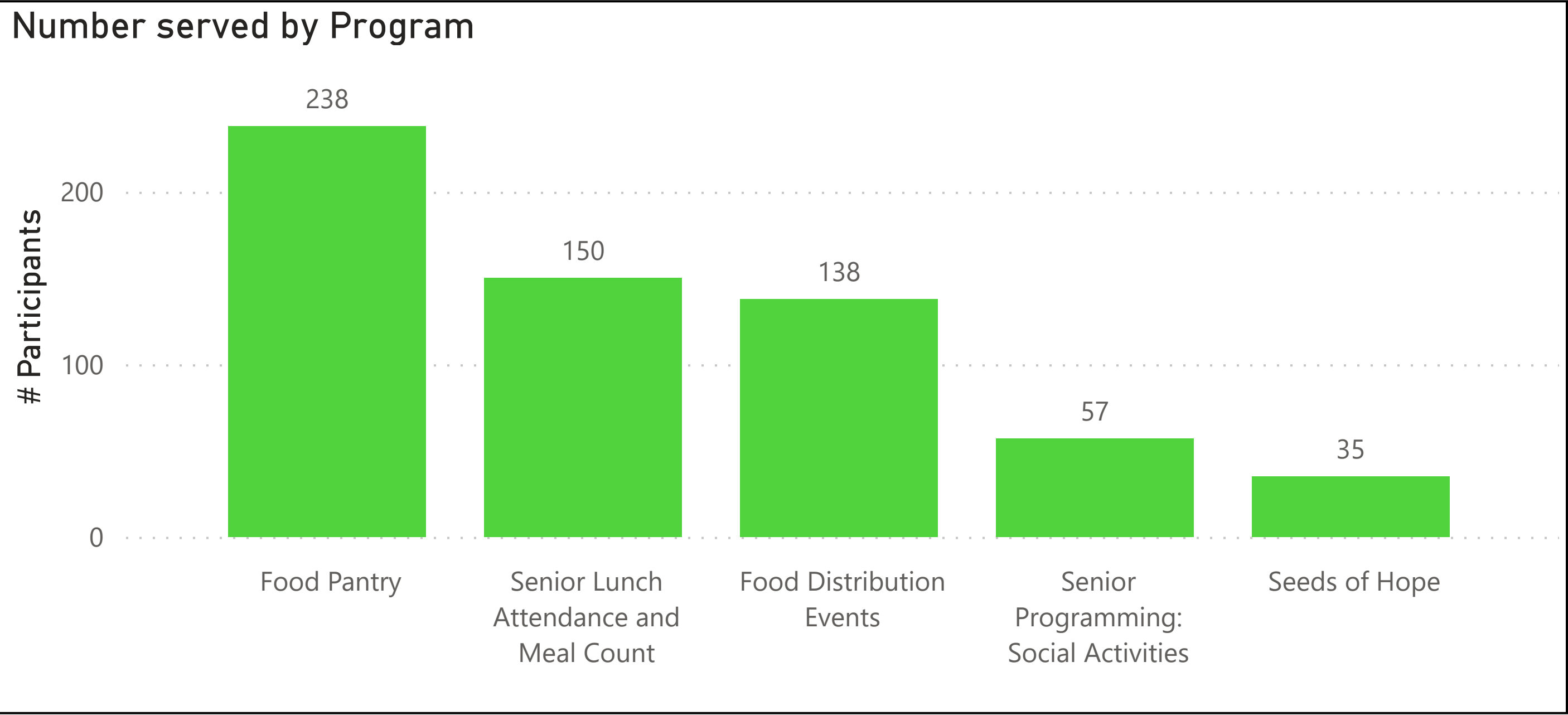
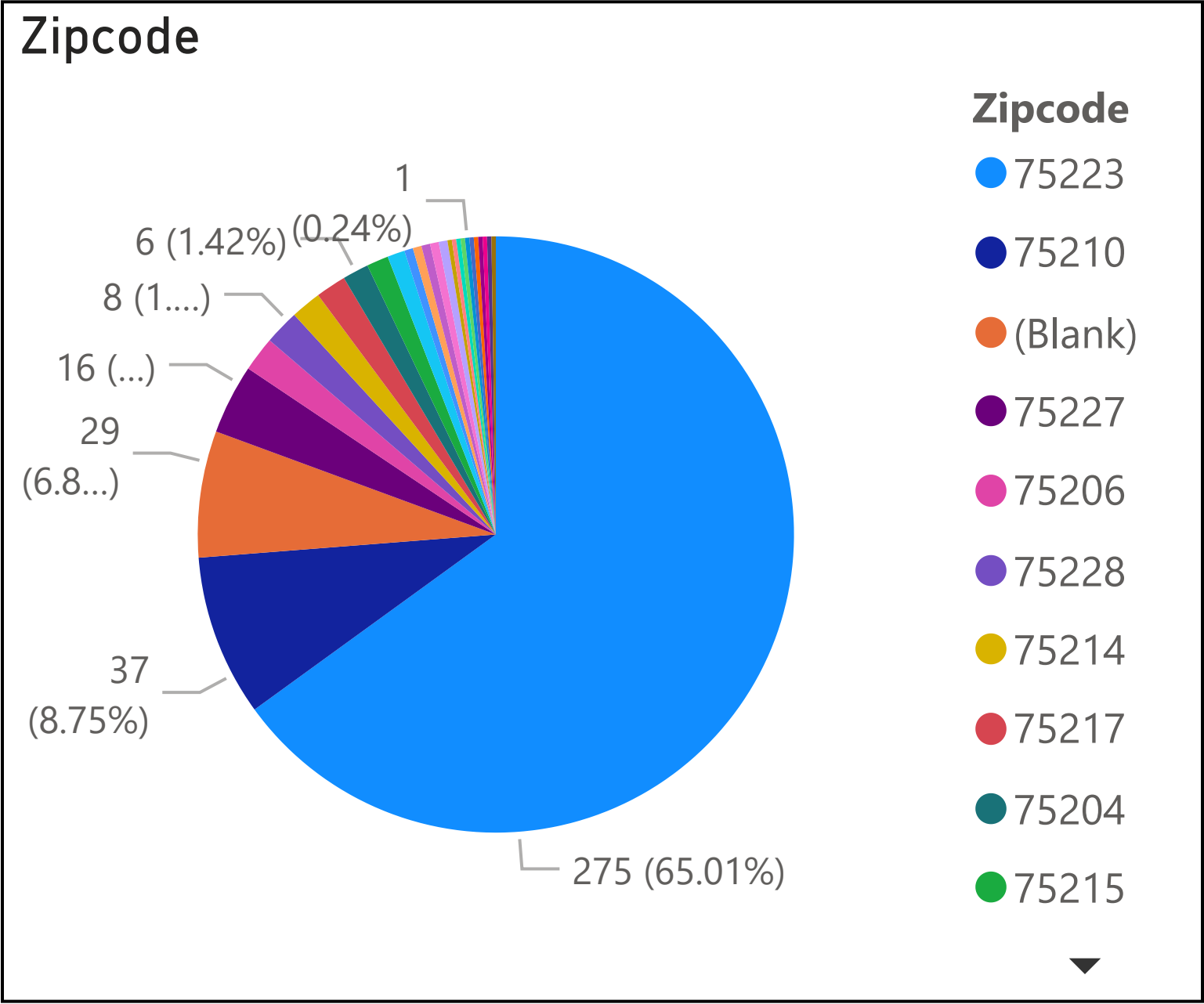
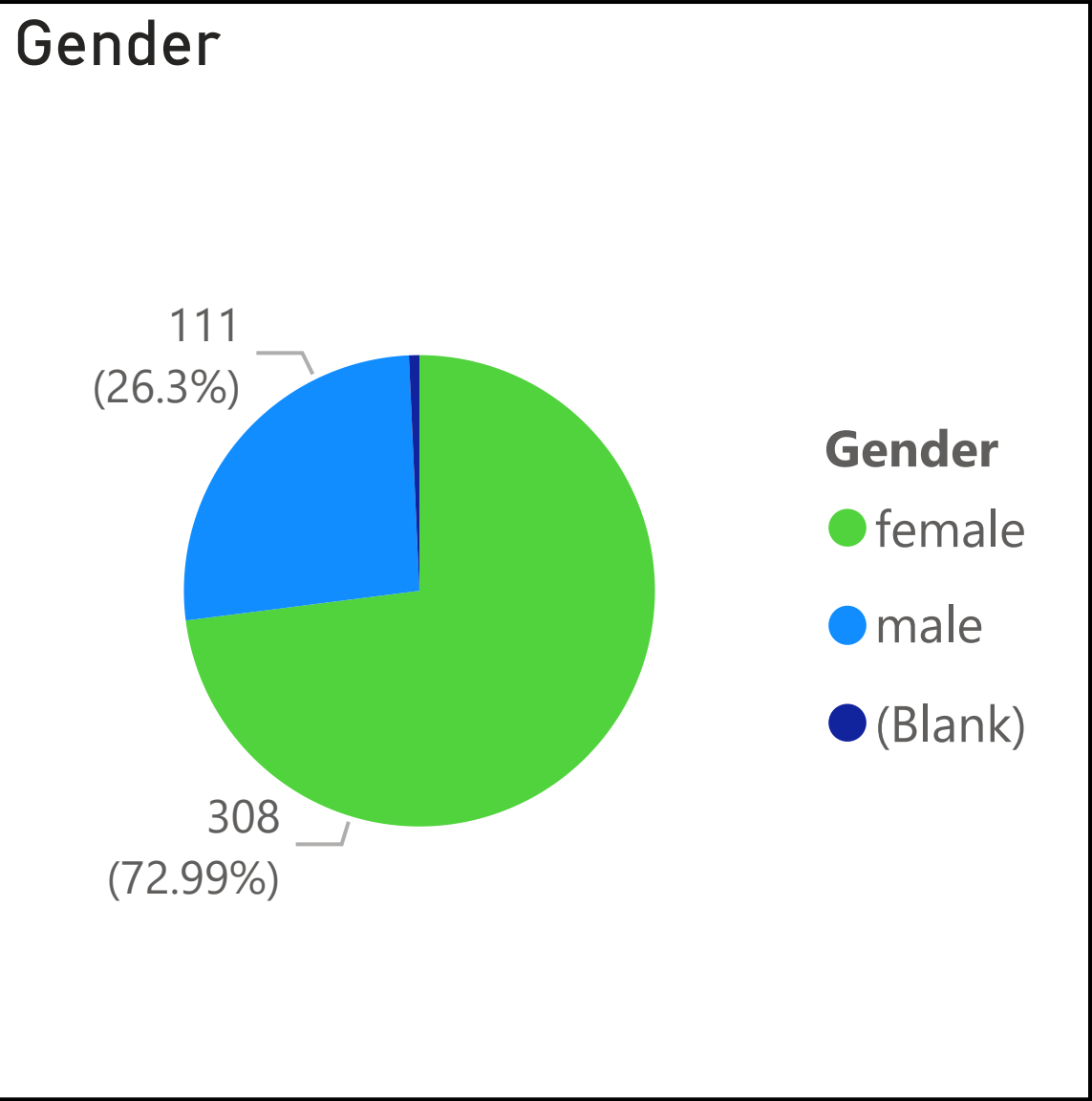
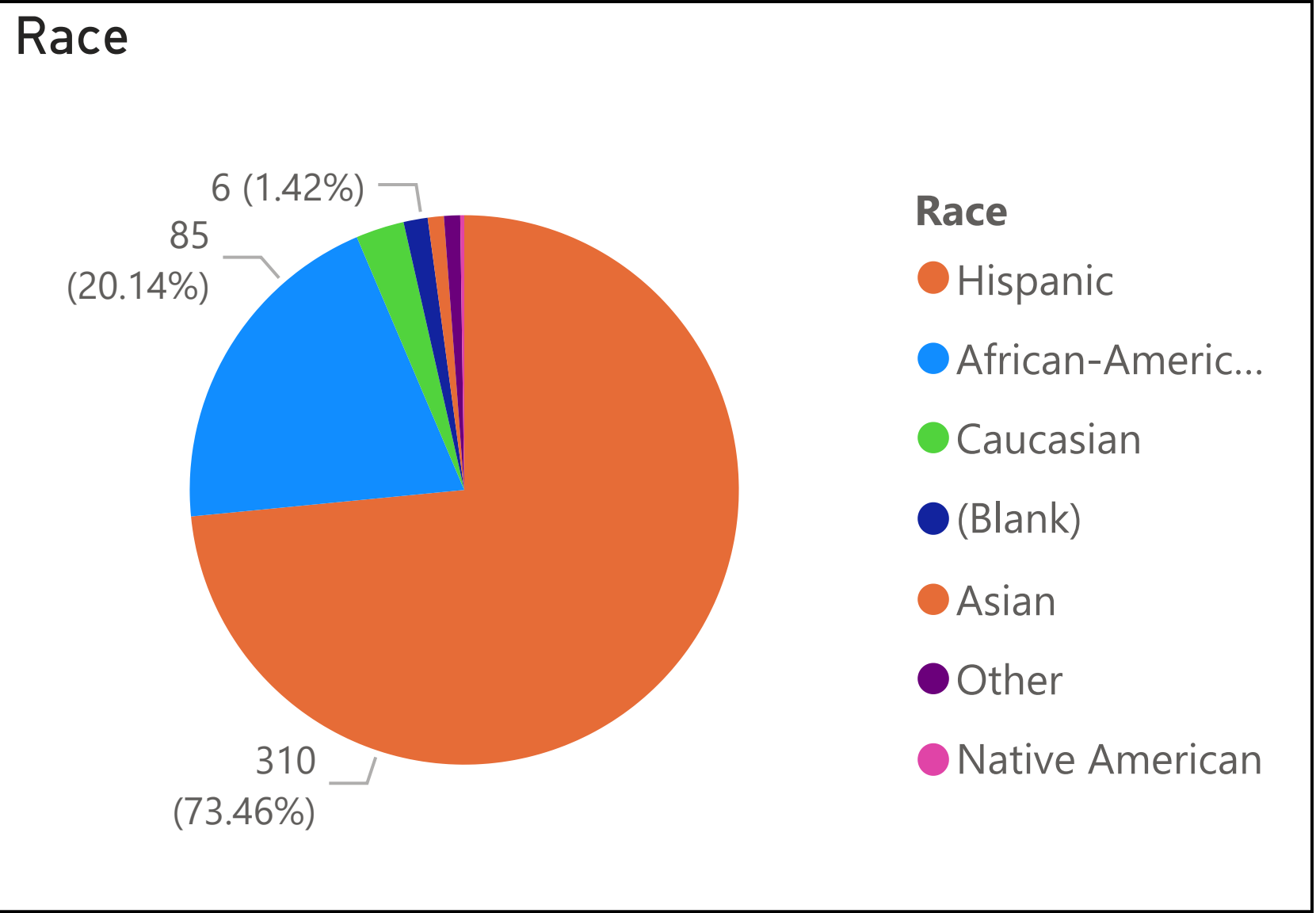
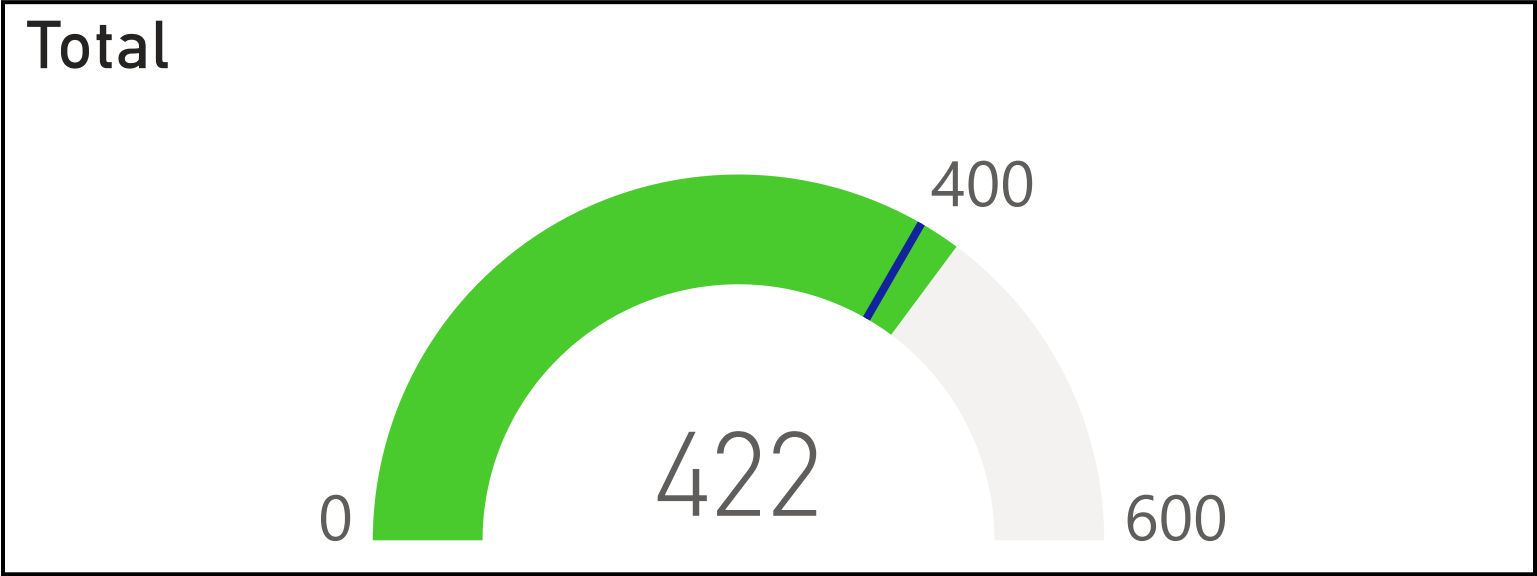


Date

1/1/2023

6/30/2023



Date

1/1/2023

6/29/2023

Date

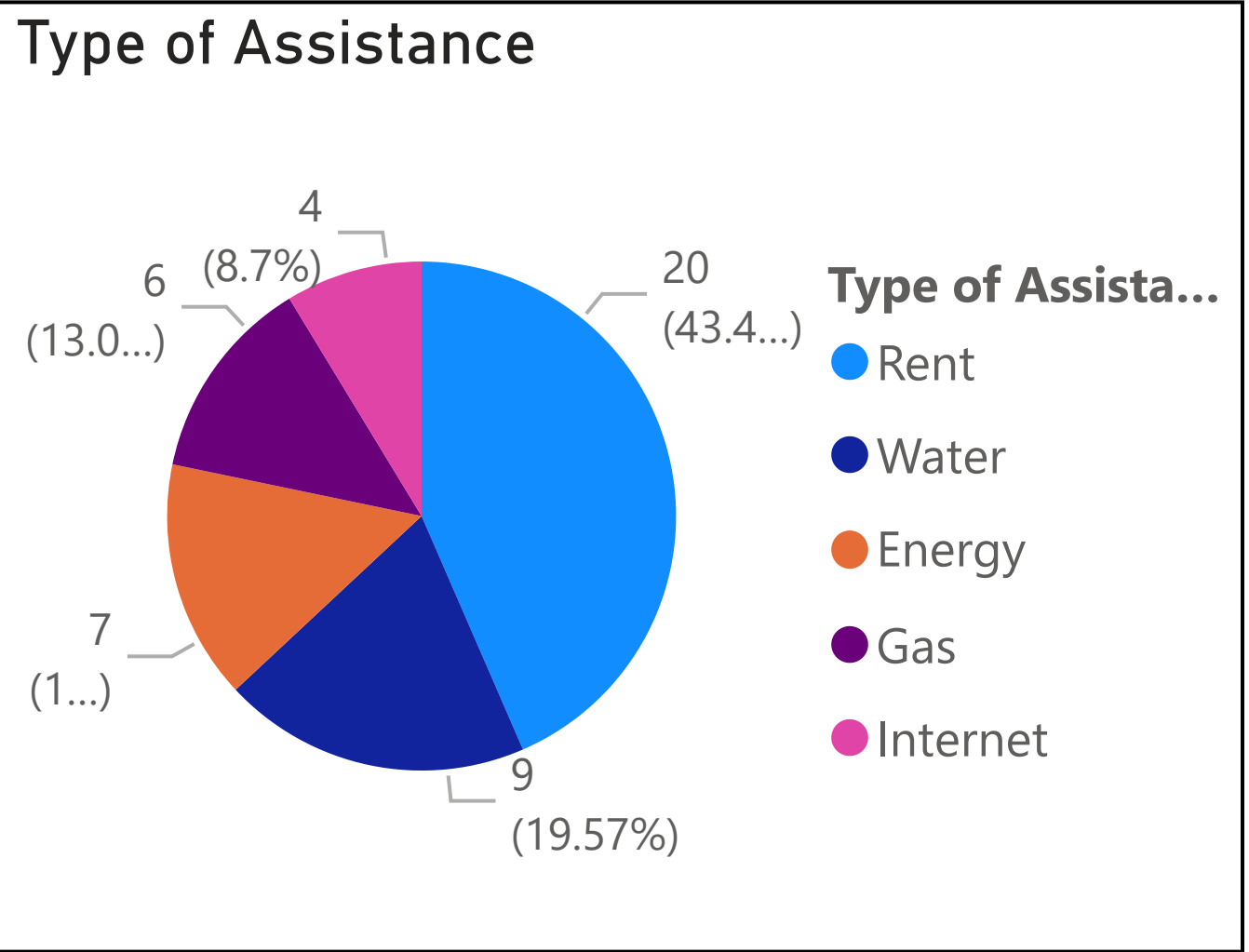
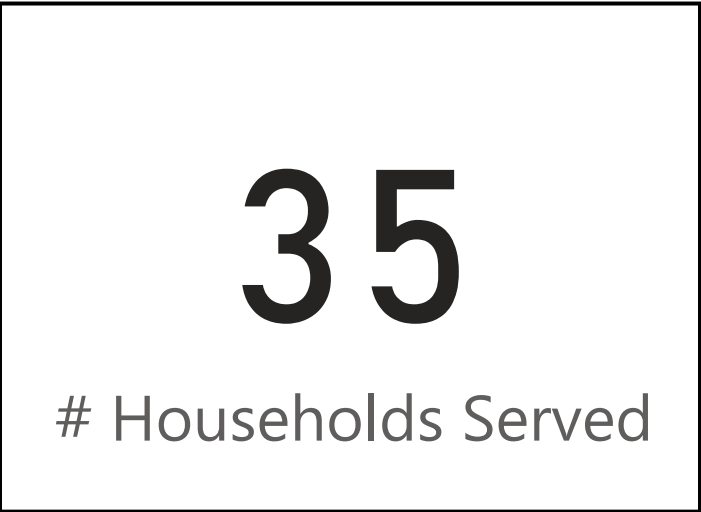
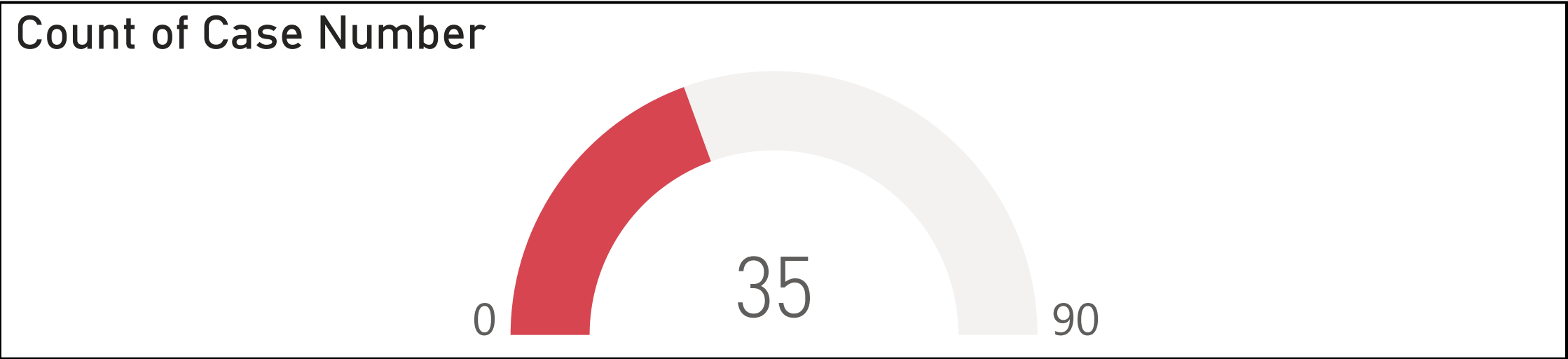
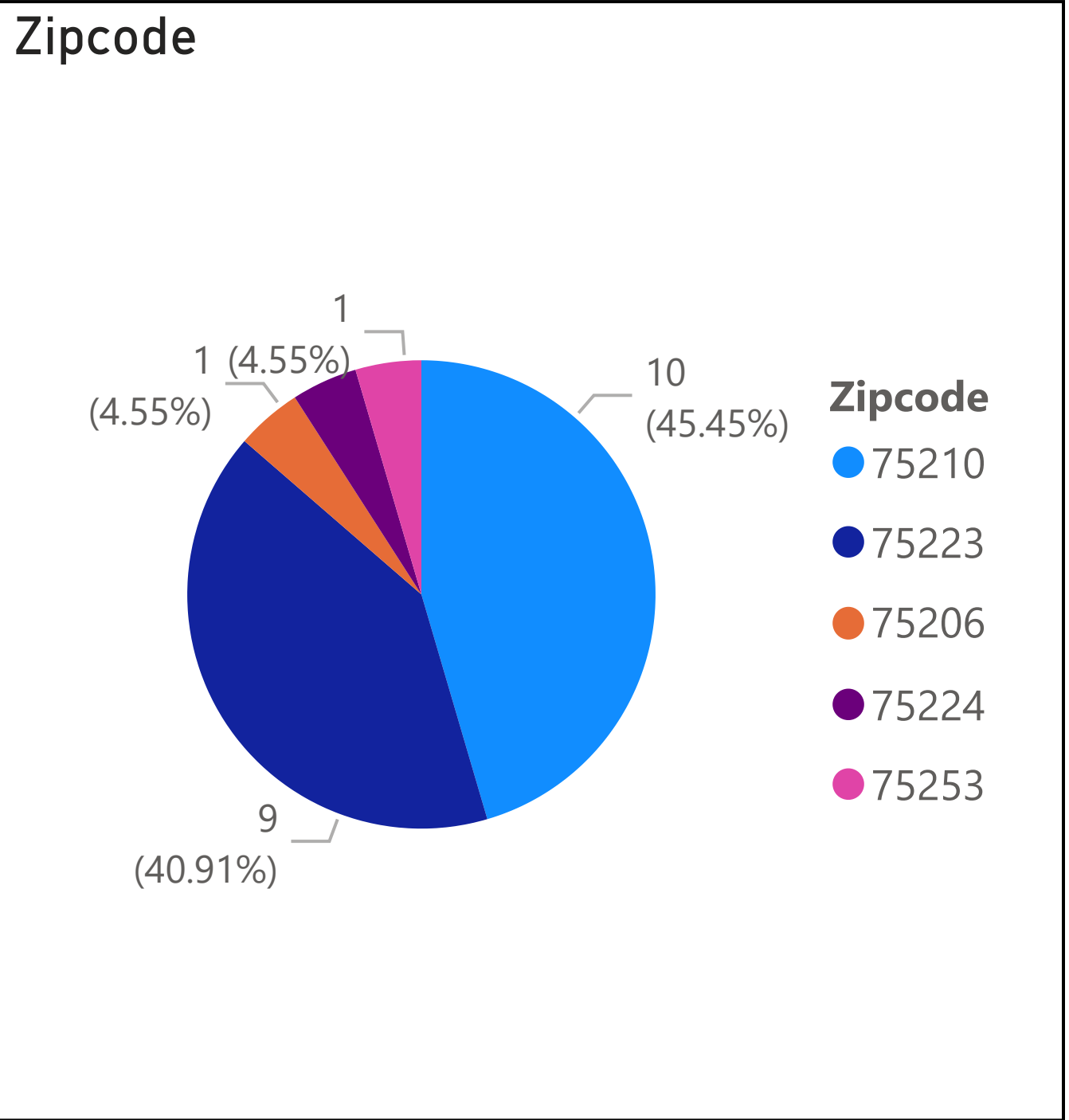
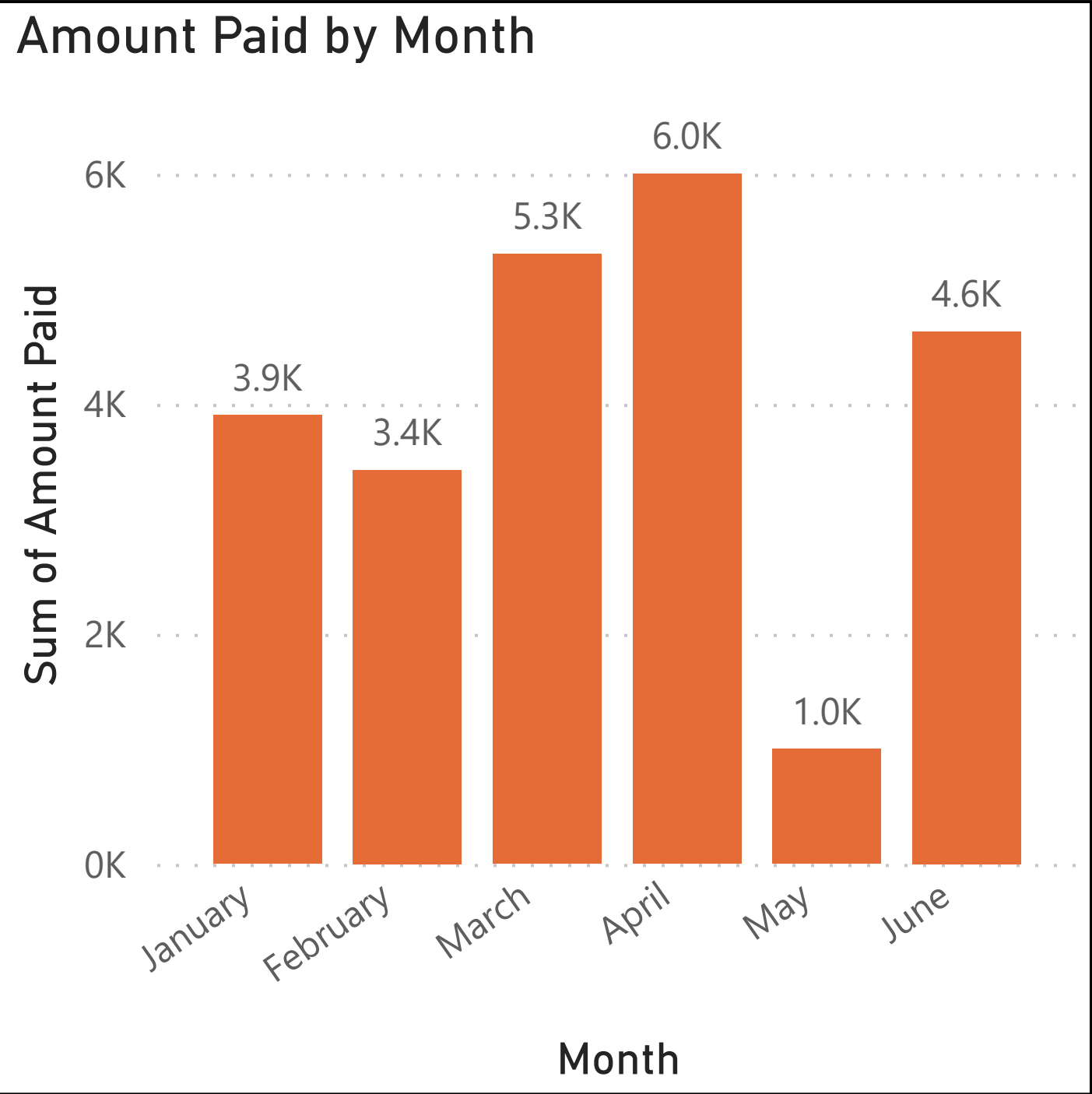
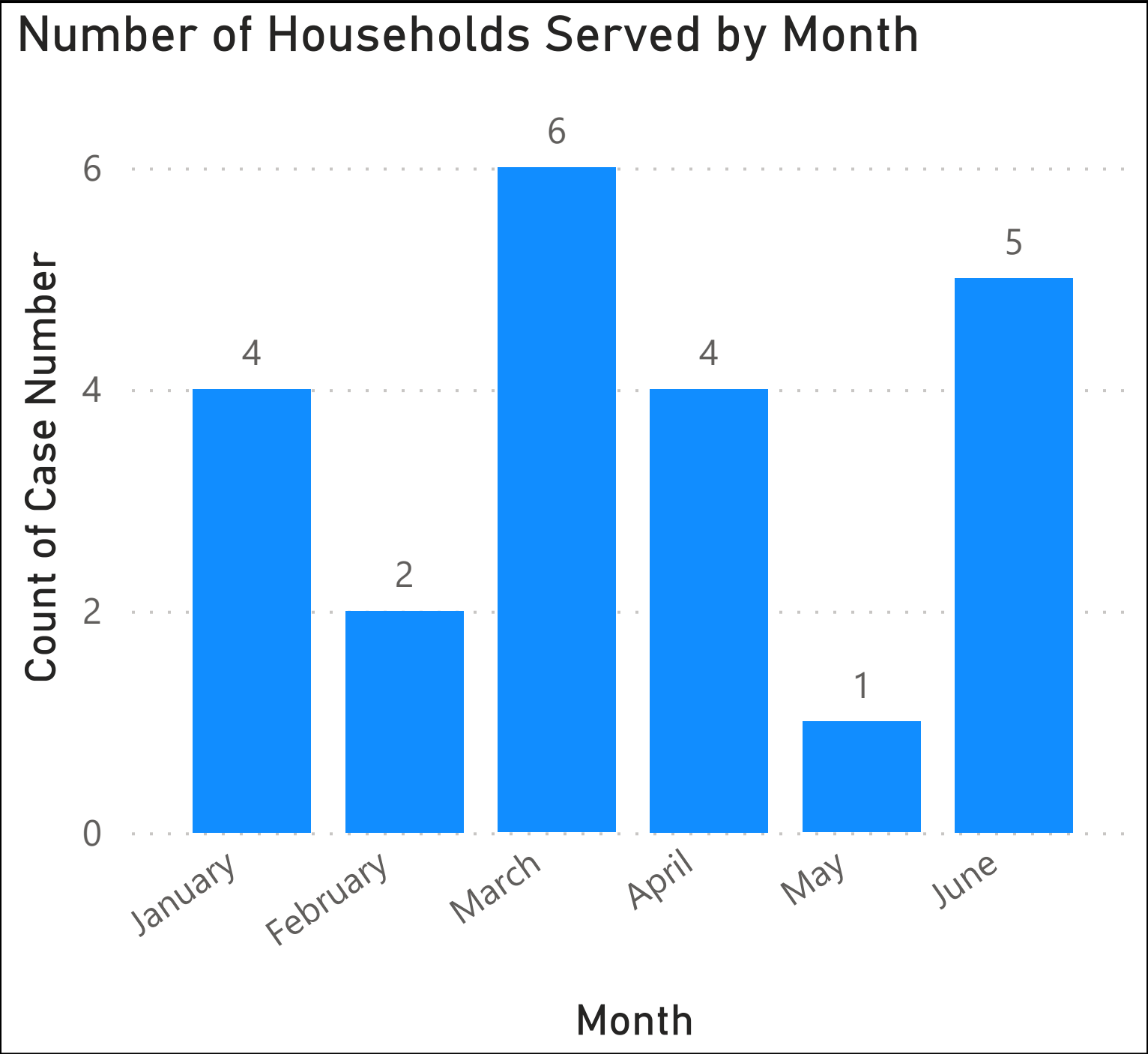
1/1/2023

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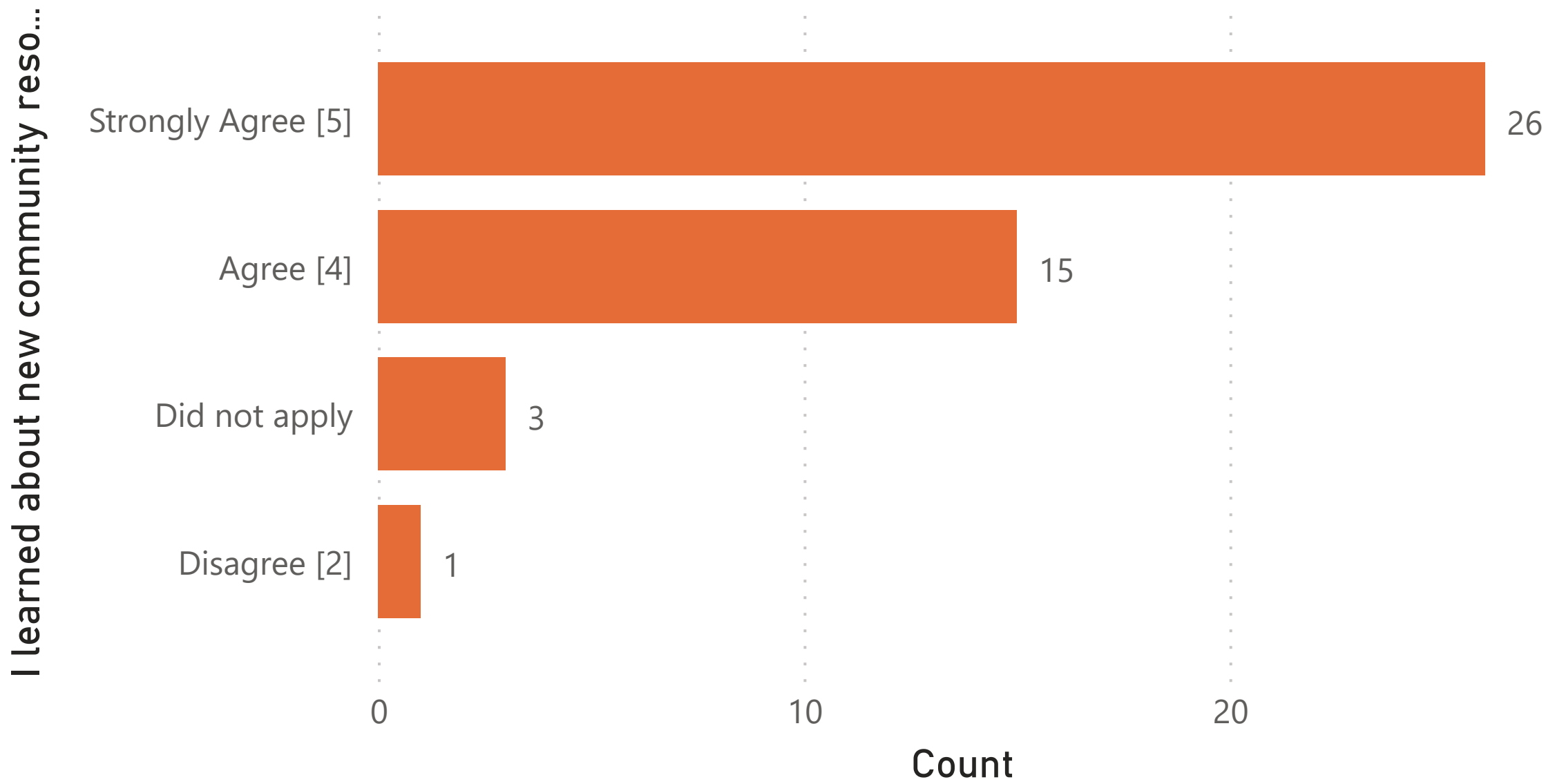
Program Outcomes

Learned About Community Resources: Clients will be connected with other resources to help them

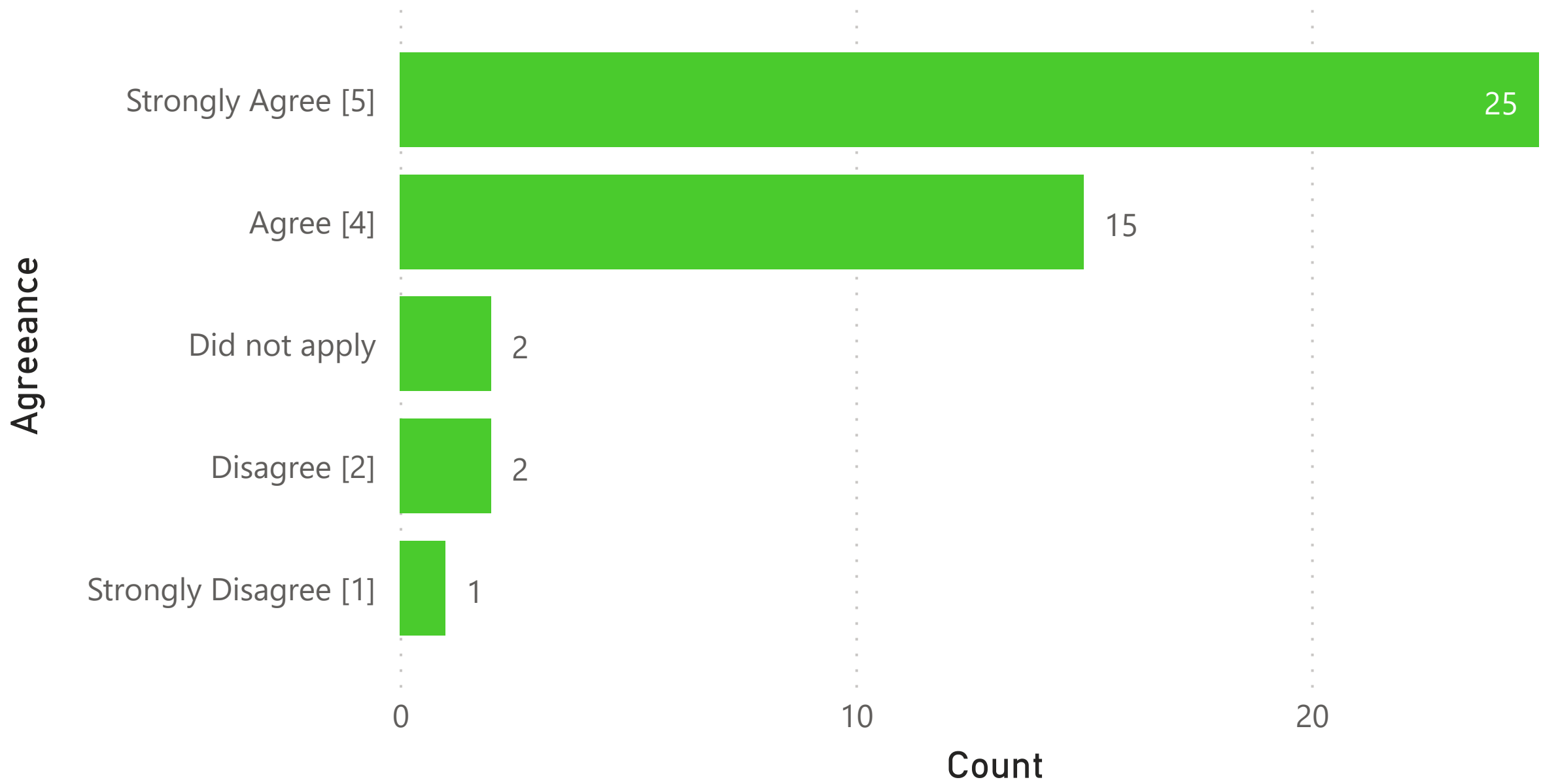
Stress Reduction: Clients will feel less stressed after receiving assistance [chronic exposure to stress has long-term health outcomes]

Avoid Homelessness: Clients will not be evicted from their homes due to not being able to pay rent. This is measured by asking clients if they still live in the same apartment they received help with.

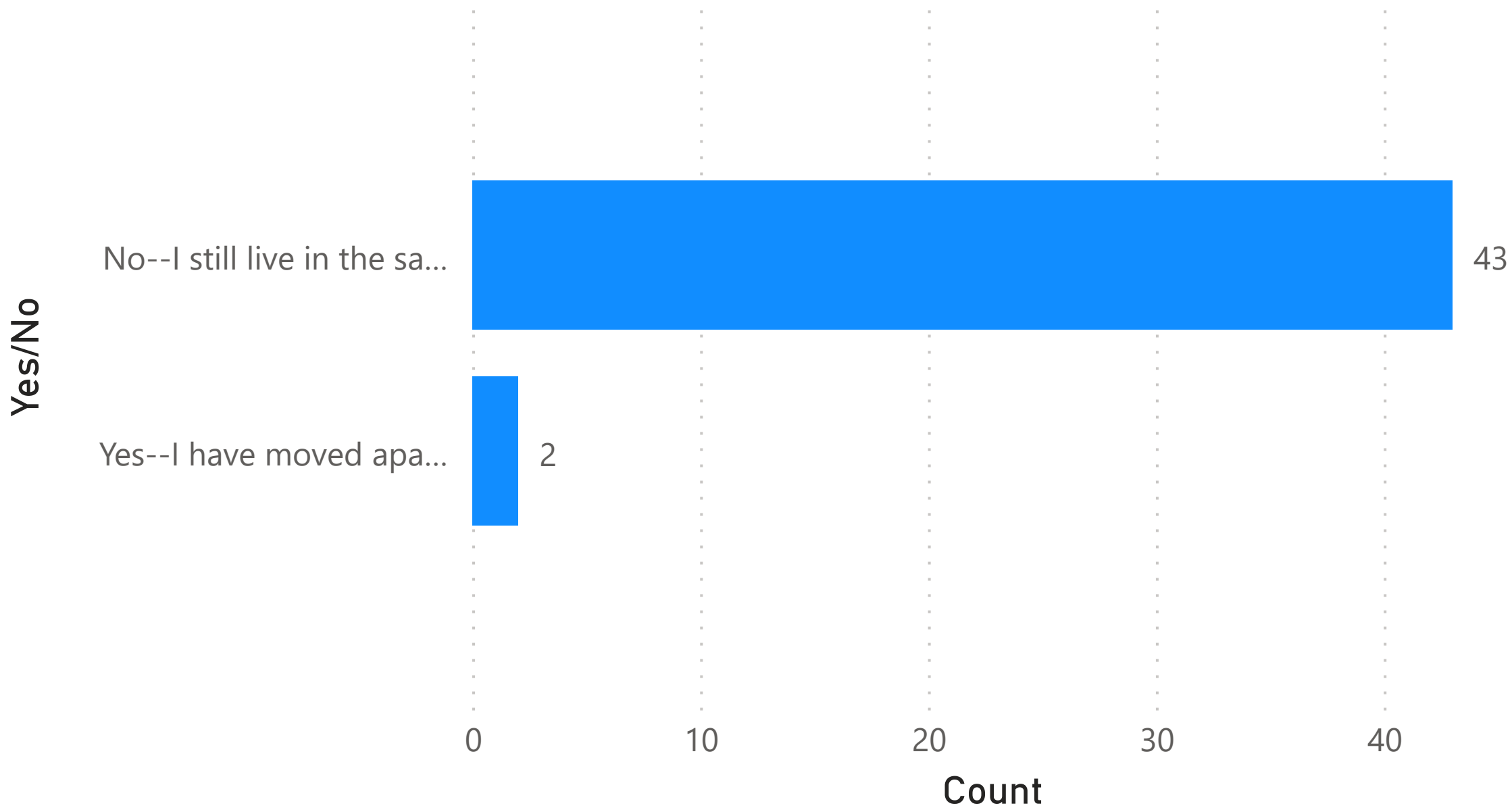
Learned about new community resources



Stress Reduction

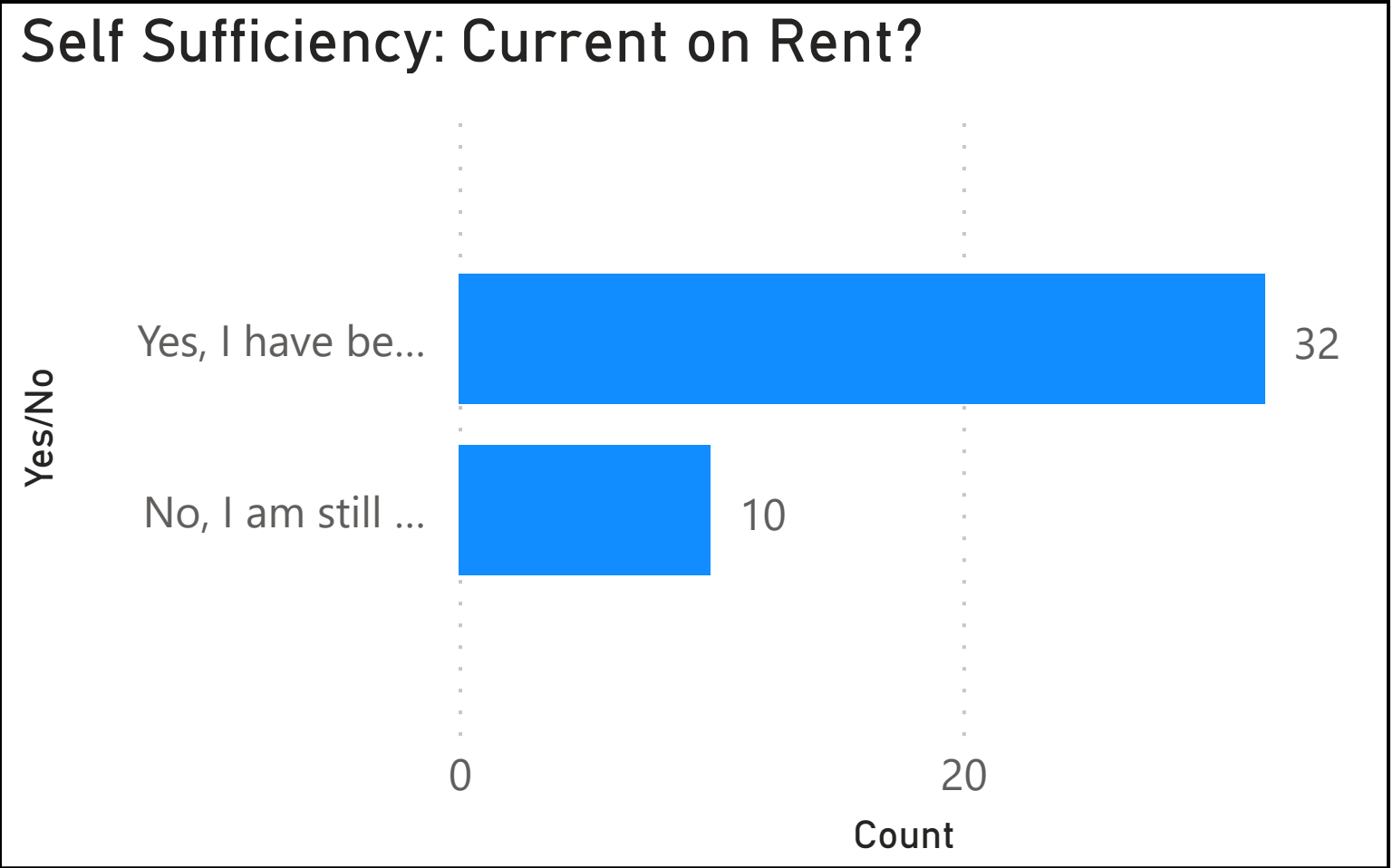


Avoiding Homelessness



Outcomes

Self-Sufficiency: Clients will be able to get caught up on their rent and other bills



- Notes
- Answer to next question: Unsure right now, I barely received the help a couple of days ago.

Does not apply.

I am still \$1,000 behind. I have \$500 and I’m missing the rest.

I am still behind on my gas and light bill because I've been sick and not able to work.

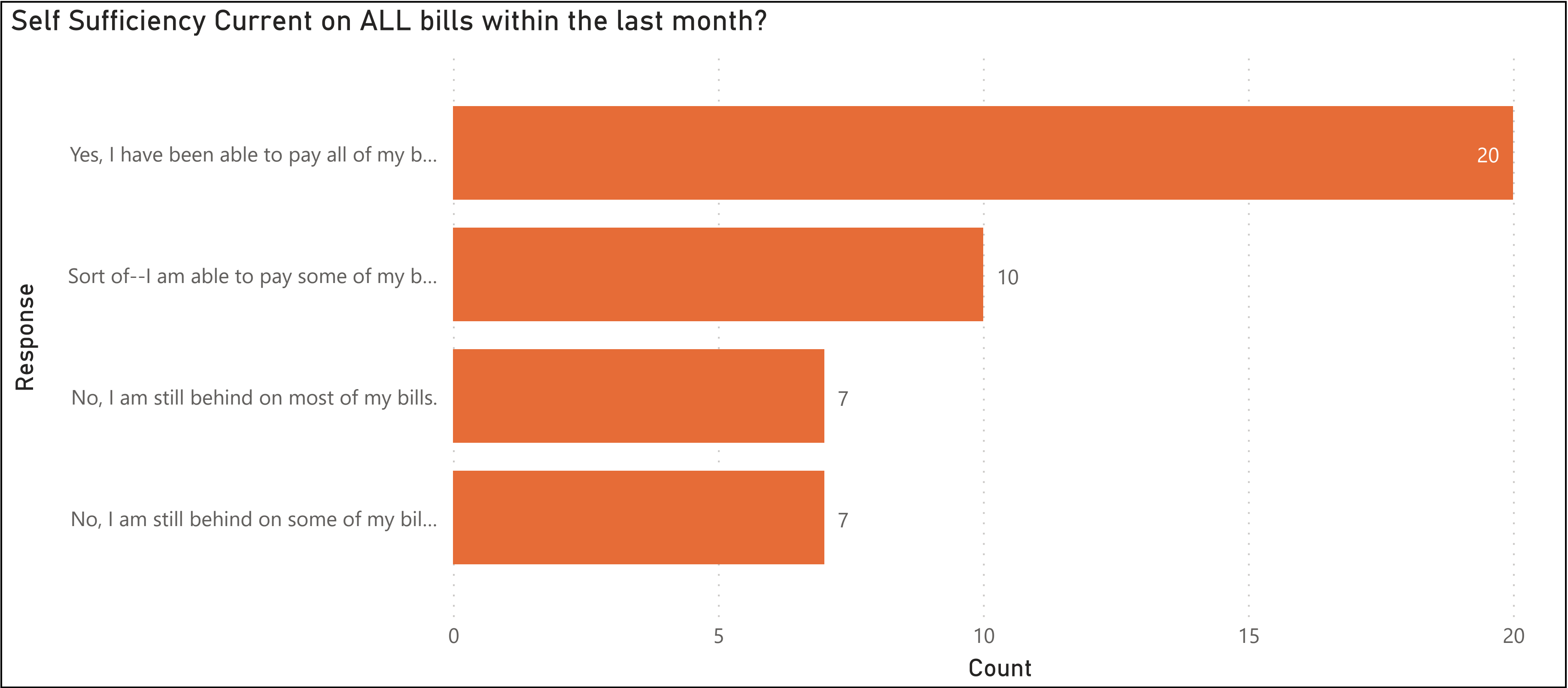
I used the assistance for bills.

It only helped with the gas and water bill, not the light.

Still behind on light bill.

The assistance I was provided helped me with my water bill, not rent. Also, I was unemployed and now I am starting a new job soon.

Yes but no. With the help I am able to stay on track, but bills keep rising and coming.



Outcomes

Program Strengths: What was most helpful

Challenges: What would clients change?

How did this program help you most?

This program has helped me a whole lot. I really appreciate all the help.

Rent and Pantry

Pay Rent

My gas wasn't cut off. I also learned about other resources and programs that Jubilee offers. My son was interested in attending the After-School program, but he isn't able to attend because he gets out late. I also started english classes.

It's good.

It took the pressure and stress off my shoulders. It helped me not worry about my utilities being cut off because I was unable to make a payment.

It took a lot of stress off of me.

It helped with my family.

It helped pay my rent when I wasn't working.

It helped pay my bills, keep my gas bill up to date.

It helped me with rent and extra help. I feel less stressed now.

It helped me with my rent. Everything is good now.

It helped me with budgeting and with rent.

It helped me to not stress for that month.

It helped me stay current on bills, avoid late fees and debt.

It helped me relieve stress and avoid getting any utilities cut off.

It helped me pay my internet.

It helped me keep a roof over me and my 4 boys. I was struggling with money.

It helped me get caught up.

It helped me catch up and not allow medical bills to be sent to collections.

It helped me alot with the bill payments.

It helped me adapt and learn to money manage better.

What would you change about this program?

Hours to the pantry--the hours are not after 6pm or Saturday it's not open

I am not sure I participated in this program. I gave someone from Jubilee my electric bill and I was told it would possibly be paid. However, I never heard back from anyone.

I think it's great, but I would make it to be offered at least twice a year, need based.

I would change it to offer assistance when needed, not just once a year.

I would offer this program to home buyers, not just renters.

I wouldn't change anything, this is a great community resource for those who need it.

It has been perfect and it has helped me out a lot.

It needs better communication/ updates. I had to constantly call to see if I qualified and wasn't ever notified when I was approved.

No, it was very helpful. The ladies that helped me--I had only had one problem with my pay stub; I don't get paystubs sent by mail; they are electronic and I can't print--I couldn't print--the picture was dark and I was afraid they wouldn't take it, but she was able to take a picture. She was worried they wouldn't accept it and she may not be accepted for help. There was an issue with TXU accepting her SOH payment—but it eventually went through. She was worried they were going to turn off her lights but it turned out okay.

Nothing

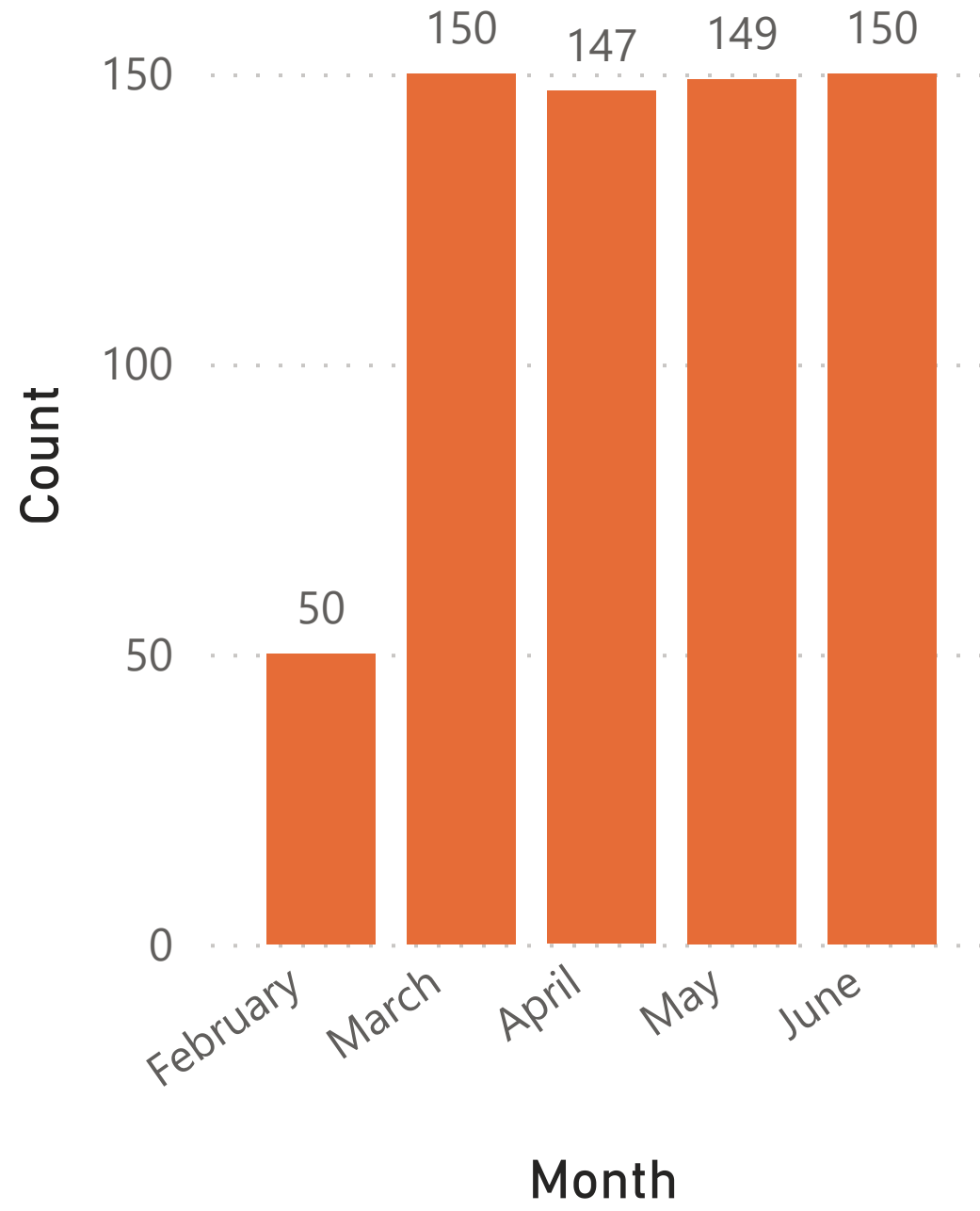
Nothing right now.

Nothing, but the response timing is a bit delayed.

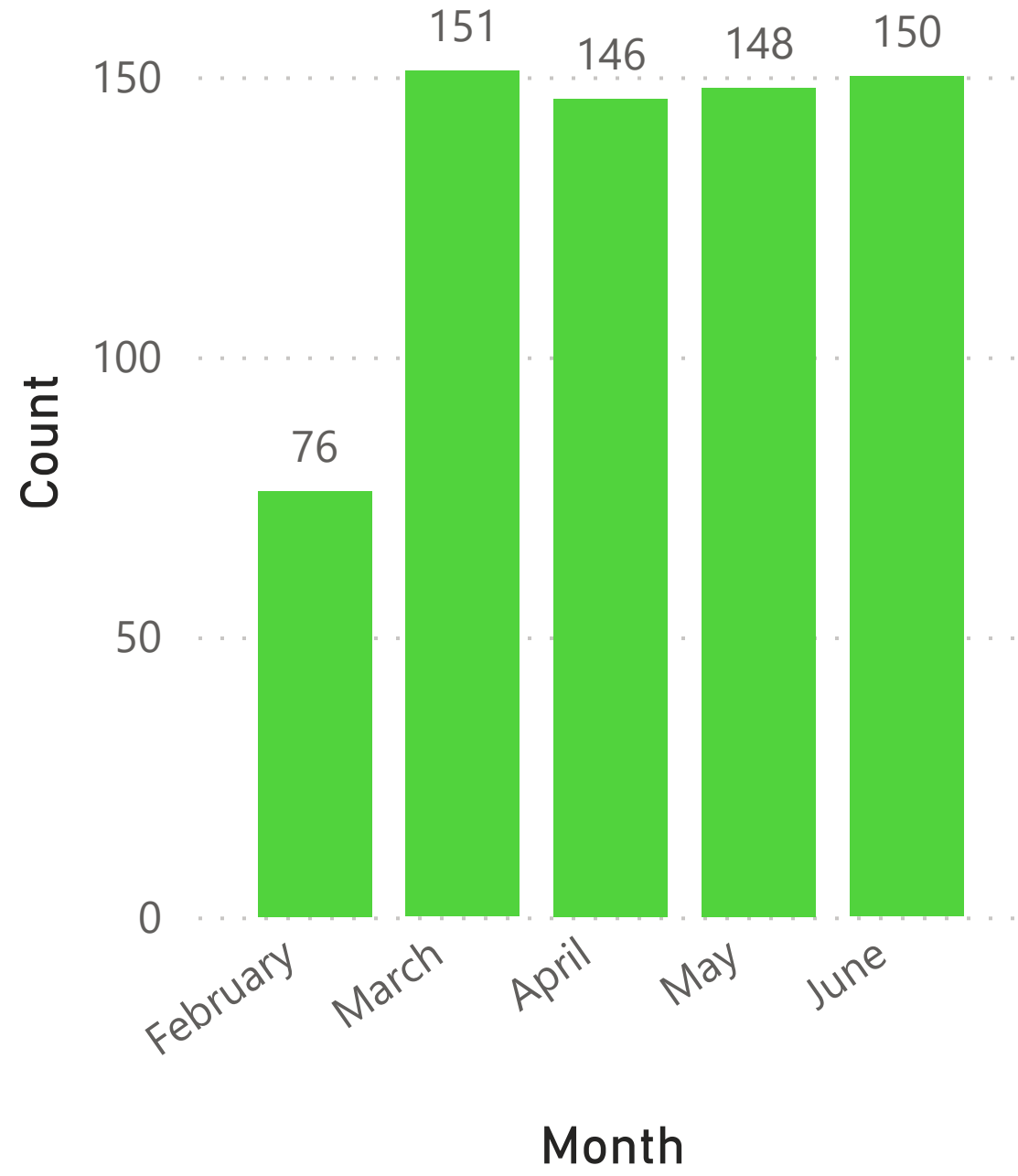
Nothing, everything helps. The food that is given is no longer allowed to be picked up, which is not my favorite.

Nothing, everything is good.

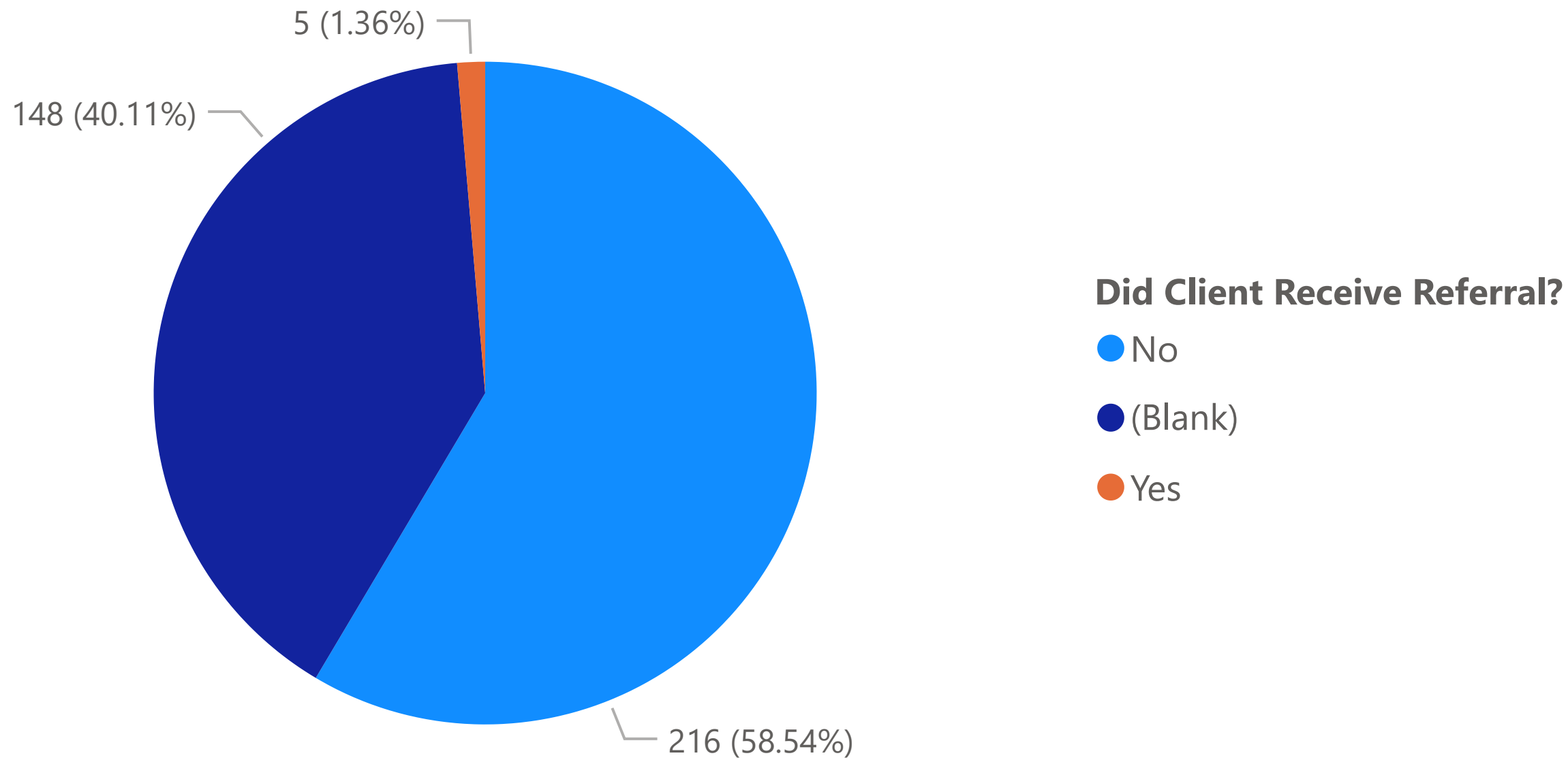
Households Served by Month



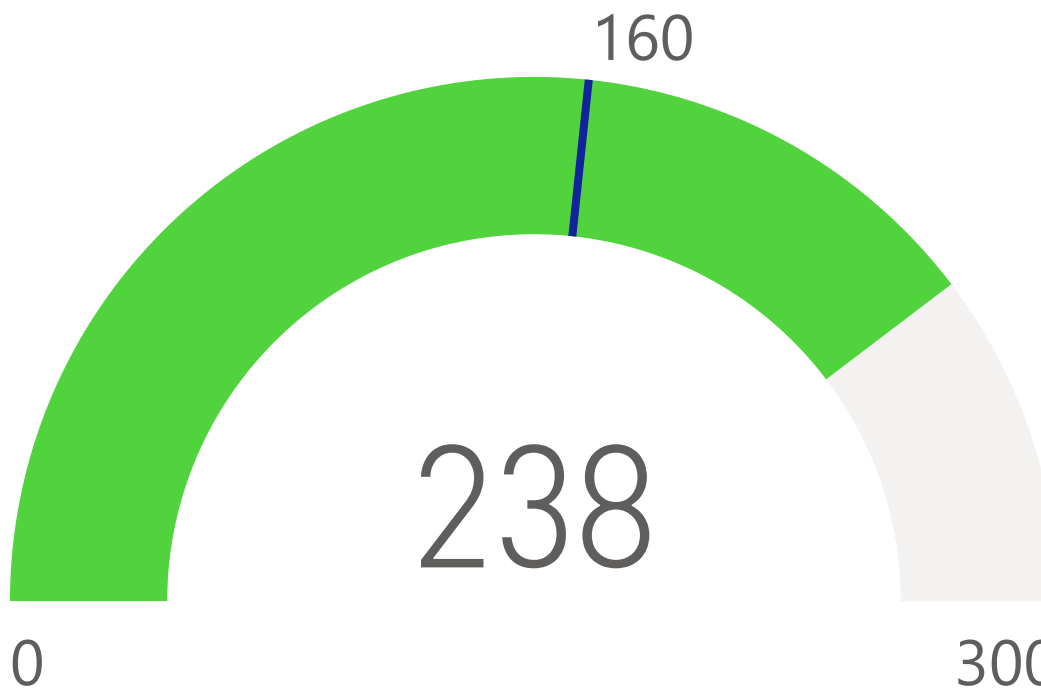
Visits by Month



Did the Client Receive a Referral?



Total Served



875

Sum of Total Number of People in Household

671

Visits

238


Households Served

54K

Lbs of Food

Date

1/1/2023



6/30/2023

